

Questions and Answers

These questions were asked by Suffolk's SEND Young Person's Network and answered by Suffolk's local area partnership (June 2024).

Taxi Driver and Bus Driver training – sometimes they are grumpy – how can you make sure these are the best people for the job?



We know many young people have to take taxis and buses to school or college. We want you to be able to start and end your day with a good journey.

We will speak to the bus and taxi companies and see what training they provide to their staff and let you know; perhaps you would like to be involved in some training for them.

SEND YPN have already started some work on a Taxi Driver 'Charter' (an agreement between the driver and the young people) and we will be supporting them to complete this project.

Please let your taxi company know if you have a grumpy or rude driver. If you don't feel happy with their response, please email passenger.transport@suffolk.gov.uk

Learning to Drive – many young people told us that this is the most important thing to them in our SEND YP survey - how can you support with this?



We understand being able to drive is one of the ways you can feel more independent as you get older. Visit <https://www.suffolklocaloffer.org.uk/preparing-for-adulthood/independent-living/travel-transport> for information about learning to drive if you have a physical disability, special educational needs or hearing difficulty.

You've told us it's important to you to feel safe and supported getting around on foot, bus or by train too. We are really pleased with the video and toolkit that SEND YPN made with the travel training team. Click [here](#) to watch the video. We will also be sharing this on the [Suffolk on Board Website](#) so all parents/carers and young people can use it and asking schools and other settings to share it with their young people too.

Need to know where all the post 16 options are so I'm not so confused when I leave school/college – how can you support with this?

You might find the following websites helpful:

- www.icanbea.org.uk
- [Suffolk Transitions Guide](#)
- [Choices at 16+ - The Source Website](#)



How to get training around neurodiversity more widely available for everyone – how can the SEND YPN help with the autism strategy actions?

Like you, we would like everyone to have more knowledge and understanding of neurodiversity.

Thank you for your work you have already done on this, for example your poster and lived experiences about sensory processing and the help you would like from the community. We are putting the posters up across Suffolk, including in GP surgeries.

